

# **The awakening of Information Governance in Belgium: from eIDAS to the Digital Act**

**8th triennial conference of DLM Forum  
on Information Governance**

Co-organized with ARMA Europe, The National Archives of the UK and Brighton University.

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DIGI-P@T: Digital Preservation and Acces service

# ***Agenda***

**Introduction**

**New European legal framework: eIDAS**

**Records management framework in Belgium**

**Guidelines to apply eIDAS in a RM strategy**

**Conclusion**

# Introduction

Europe

*This is an explanation of the Belgian approach to building the foundations of a legal and technical framework for Information Governance in this country.*

A new european legal framework:  
eIDAS

The Regulation on electronic identification and trust services for electronic transactions in the internal market of the European Union.



Trust  
service

« an electronic service normally provided for remuneration:

- The creation, verification and validation of electronic signatures, electronic seals or electronic time stamps, electronic registered delivery services and certificates;
- The creation, verification and validation of certificates for website authentication;
- The preservation of electronic signatures, seals or certificates. »

➤ Other trust services?

# Law of 21st July 2016 implementing and completing Regulation (EU) n°910/2014

A new trust service

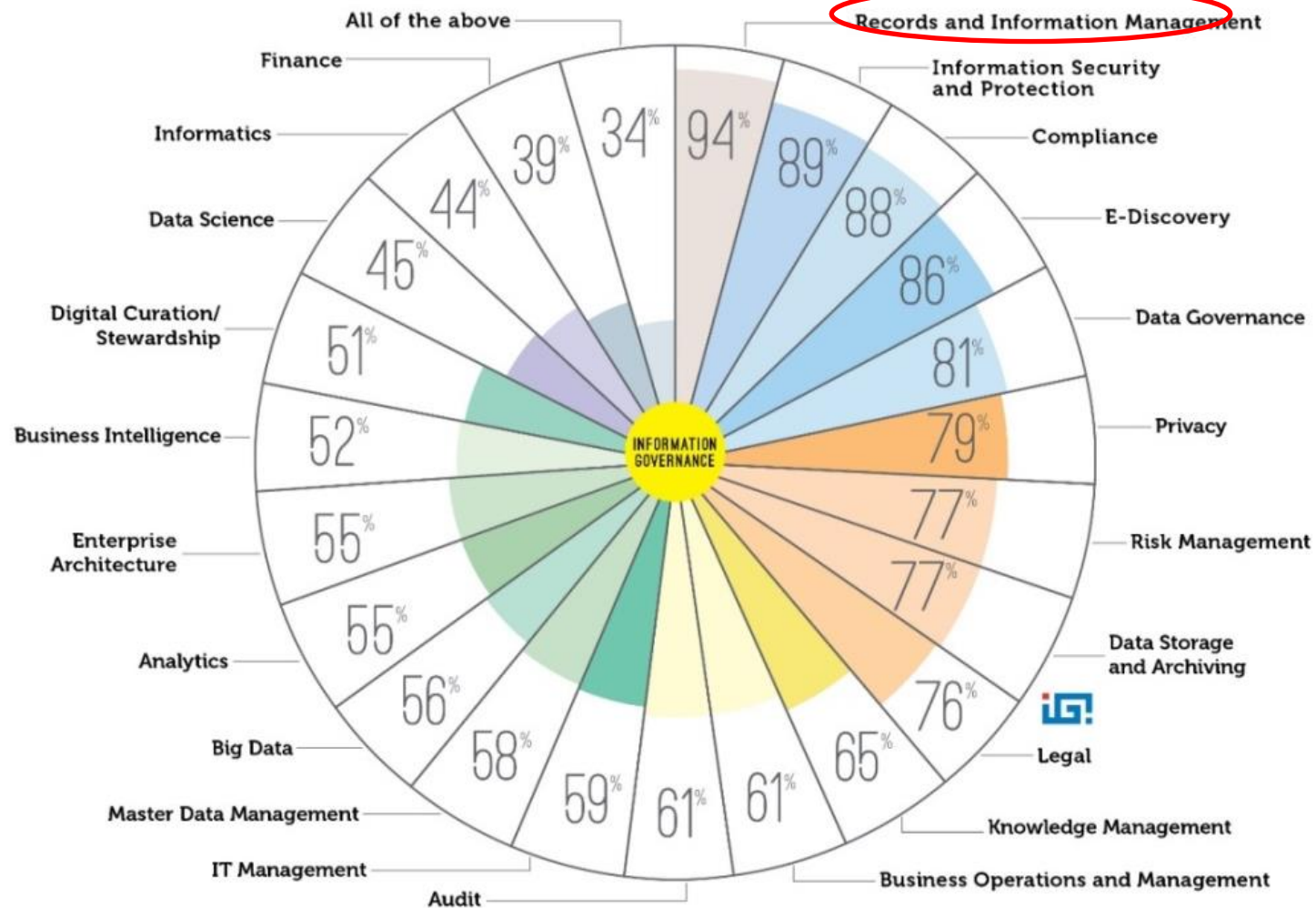


The electronic  
archival service

**DIGITIZATION AND  
DIGITAL ARCHIVING**







*Information initiative annual report 2015*

**The link between eIDAS and records management ?**

## eIDAS / RM

Trustworthy systems

Verifiable data

Data publicly available in a controlled way

Protecting data from forgery and theft

Verifying data authenticity

Keeping metadata for evidence purposes

Ensuring the continuity of the service

# *Life cycle of a record*

Creation/  
Reception



Verification



Validation



Organisation



Description/  
Documentation



Access/  
Consultation



Appraisal



Preservation



Disposition

- Traceability
- Authenticity
- Integrity
- Continuity

# A records management framework in Belgium: the case of federal institutions

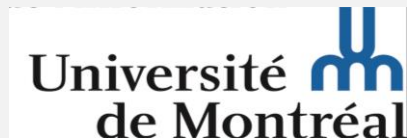
# A conducive federal research project



*Legal field*



*ICT field*



*Legal/ICT &  
International  
field*



*Archival field*



State of the art

➤ Analyze the state of the art and the available theory.



Case Studies

➤ Select and analyze different case studies.



Functional  
modelling

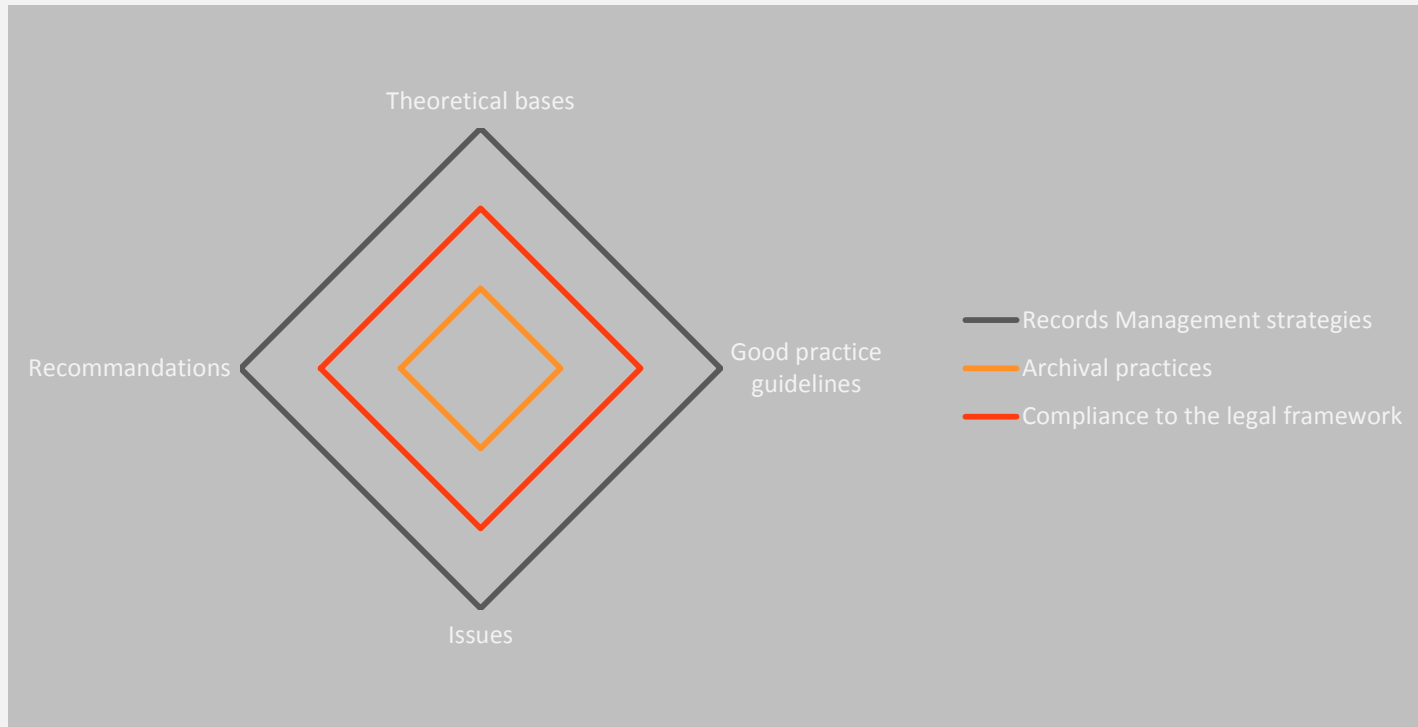
➤ Use functional modelling to visualize processes.



Valorisation

➤ Valorize and share the conclusions.

# *Research findings*



*Four axes to analyze case studies*

### **Theoretical bases:**

Guidelines and tools available,  
awareness of change...

### **Issues:**

Legal uncertainty, no RM experts...

### **Good practice guidelines:**

Multidisciplinary working groups,  
some legal initiatives...

### **Recommendations:**

Change management strategies, risk  
assessment perspective, inclusion of  
records creators...



# *complementary initiatives*

1

A hybrid records management  
framework in the form of an  
academic work

cc pbrn 2010

# complementary initiatives

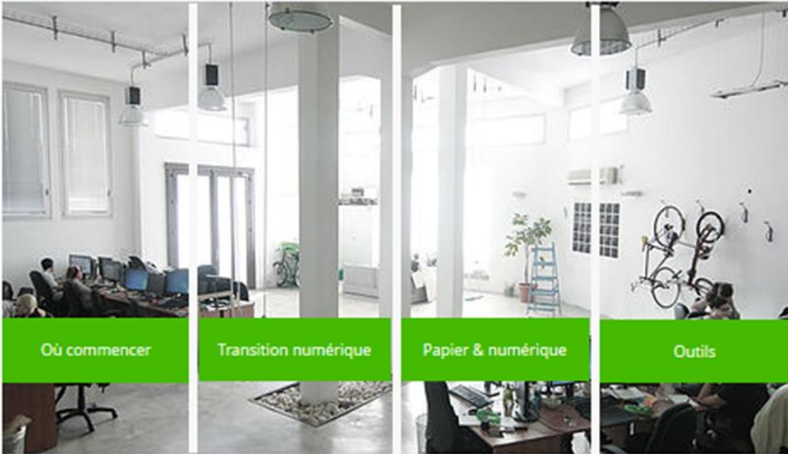
2

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Promoteurs et sponsors



HECTOR  
Hybrid Electronic Curation, Transformation and Organisation  
of Records

Projet financé par BELSPO dans le cadre du programme BRAIN/  
Project gefinancierd door BELSPO in het kader van het BRAIN-programma  
(Belgian Research Action through Interdisciplinary Networks)

Online guidelines on  
records management and  
digital preservation

<https://hectorproject.wixsite.com/manuel-handboek>

# *complementary initiatives*

3

A group of approximately ten people are seated around a large, dark wooden table in a meeting room. They are engaged in a discussion, with some looking at papers and others at each other. The room has a light-colored wooden floor and a white wall in the background. The image is slightly faded, serving as a background for the text.

A federal task force regarding the  
Digital Act and its coming texts

# *complementary initiatives*

4



TC46 SC11

Creation of a national commission for  
ISO TC46/SC11 (Archives and Records  
Management)

## Guidelines to apply eIDAS in a records management strategy

The avoidance of sanctions is a more powerful driver for the development of records management systems, tools and strategies than any other reason.

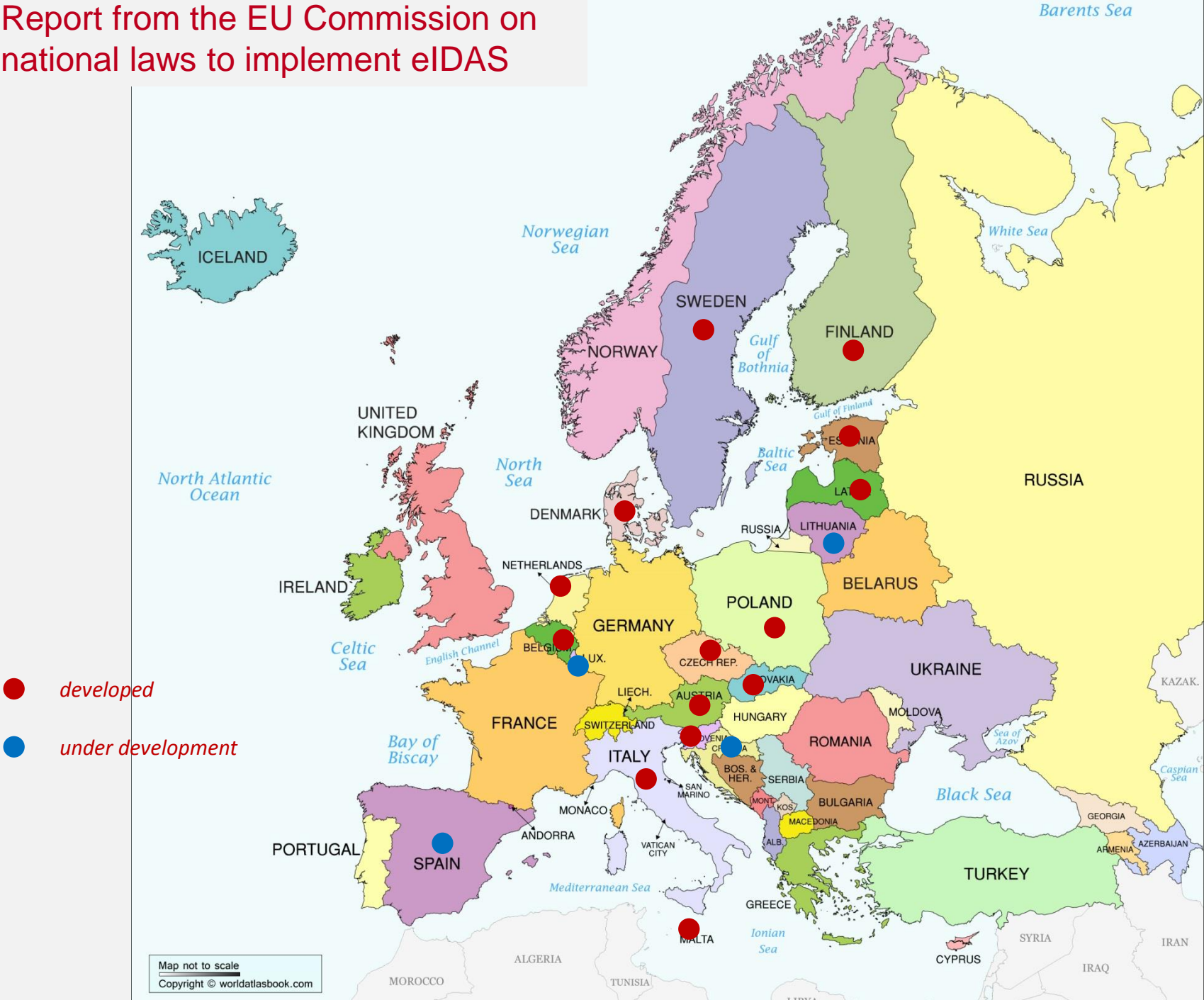
eIDAS is a good excuse to take advantage of standards such as  
ISO 303001 and ISO 15489:2016.

A regulation confirming the value of the electronic signature and by extension the value of an electronic document is crucial for public institutions to support records management strategies.



The Regulation offers the pillars for procurement contracts and specifications: assurance levels, audit procedures, traceability through metadata

# Report from the EU Commission on national laws to implement eIDAS



Conclusion

*Compliance with the new legal framework  
could boost the development of better and/or new  
RM and preservation strategies...*

*Which could evolve into  
Information Governance strategies*



**International seminar - Brussels**

***THANK YOU!***

***ANY QUESTIONS?***

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