

# **The awakening of Information Governance in Belgium: from eIDAS to the Digital Act**

**8th triennial conference of DLM Forum  
on Information Governance**

Co-organized with ARMA Europe, The National Archives of the UK and Brighton University.

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DIGI-P@T: Digital Preservation and Acces service

# *Agenda*

**Introduction**

**New European legal framework: eIDAS**

**Records management framework in Belgium**

**Guidelines to apply eIDAS in a RM strategy**

**Conclusion**

# Introduction

Europe

*This is an explanation of the Belgian approach to building the foundations of a legal and technical framework for Information Governance in this country.*

A new european legal framework:  
eIDAS

The Regulation on electronic identification and trust services for electronic transactions in the internal market of the European Union.

The text "Trust service" in white, bold, sans-serif font inside a dark red oval, positioned over a background of the European Union flag.

« an electronic service normally provided for remuneration:

- The creation, verification and validation of electronic signatures, electronic seals or electronic time stamps, electronic registered delivery services and certificates;
- The creation, verification and validation of certificates for website authentication;
- The preservation of electronic signatures, seals or certificates. »

➤ Other trust services?

# Law of 21st July 2016 implementing and completing Regulation (EU) n°910/2014

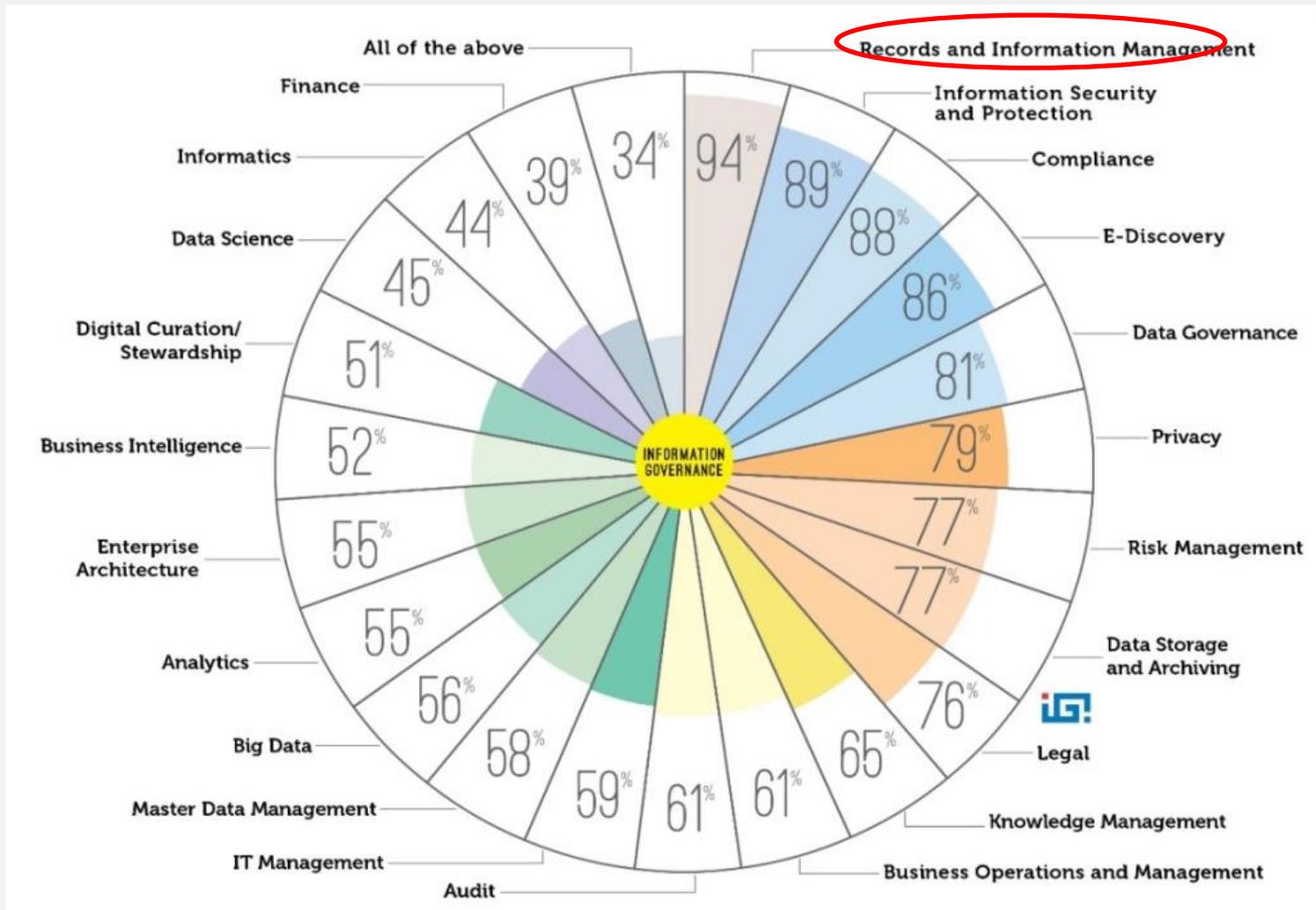
A new trust service



The electronic  
archival service

**DIGITIZATION AND  
DIGITAL ARCHIVING**





Information initiative annual report 2015

The link between eIDAS and records management ?

eIDAS /  
RM

Trustworthy systems

Verifiable data

Data publicly available in a controlled way

Protecting data from forgery and theft

Verifying data authenticity

Keeping metadata for evidence purposes

Ensuring the continuity of the service

# *Life cycle of a record*



- Traceability
- Authenticity
- Integrity
- Continuity

# A records management framework in Belgium: the case of federal institutions

# A conducive federal research project



*Legal field*



*ICT field*



*Legal/ICT &  
International  
field*



*Archival field*

State of the art

➤ Analyze the state of the art and the available theory.

Case Studies

➤ Select and analyze different case studies.

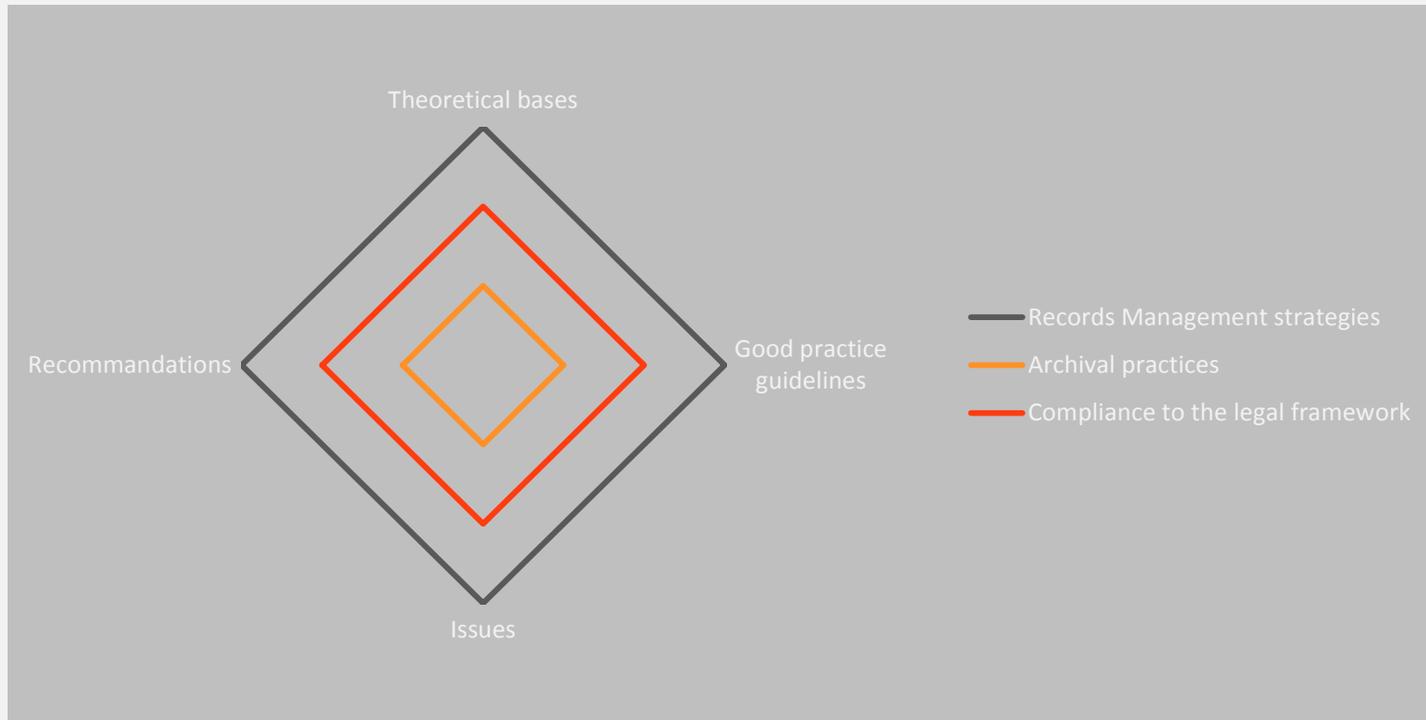
Functional  
modelling

➤ Use functional modelling to visualize processes.

Valorisation

➤ Valorize and share the conclusions.

# Research findings



*Four axes to analyze case studies*

**Theoretical bases:**

Guidelines and tools available, awareness of change...

**Issues:**

Legal uncertainty, no RM experts...

**Good practice guidelines:**

Multidisciplinary working groups, some legal initiatives...

**Recommandations:**

Change management strategies, risk assessment perspective, inclusion of records creators...

# *complementary initiatives*

1

A hybrid records management  
framework in the form of an  
academic work

cc pbrn 2010

# complementary initiatives

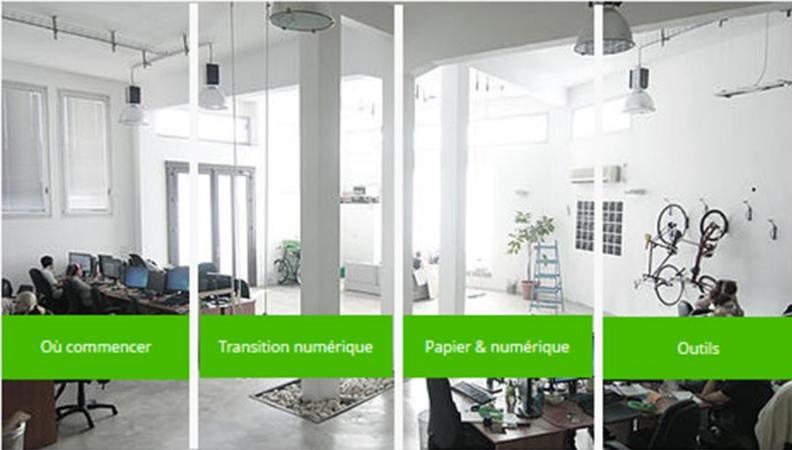
2

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Ce site se veut une aide pratique pour les professionnels du secteur public (belge) qui sont directement ou indirectement impliqués dans la gestion courante des documents et/ou leur archivage à courte ou à long terme dans la tâche parfois titanesque de créer, échanger, gérer, numériser, stocker, éliminer ou encore archiver des documents et des données authentiques et lisibles en toute sécurité (juridique et physique).

Promoteurs et sponsors



HECTOR  
Hybrid Electronic Curation, Transformation and Organisation of Records

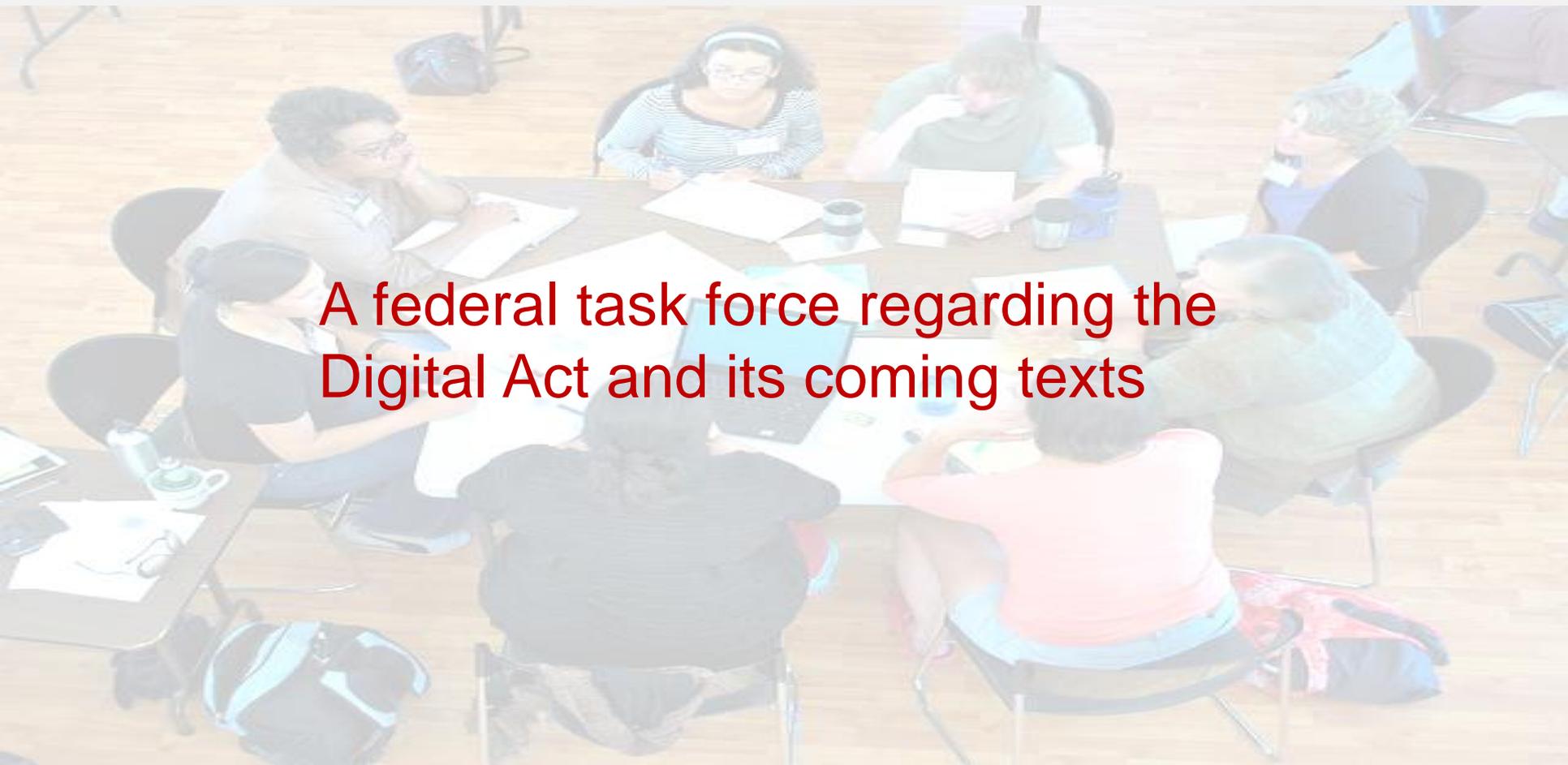
Projet financé par BELSPO dans le cadre du programme BRAIN/  
Project gefinancierd door BELSPO in het kader van het BRAIN-programma  
(Belgian Research Action through Interdisciplinary Networks)

Online guidelines on records management and digital preservation

<https://hectorproject.wixsite.com/manuel-handboek>

# *complementary initiatives*

3

A group of approximately ten people are seated around a large wooden table in a meeting room. They are engaged in a discussion, with some looking at documents and others at a laptop. The room has a wooden floor and a white wall. The text "A federal task force regarding the Digital Act and its coming texts" is overlaid on the image in a red, sans-serif font.

A federal task force regarding the Digital Act and its coming texts

# *complementary initiatives*

4



TC46 SC11

Creation of a national commission for ISO TC46/SC11 (Archives and Records Management)

# Guidelines to apply eIDAS in a records management strategy

The avoidance of sanctions is a more powerful driver for the development of records management systems, tools and strategies than any other reason.

eIDAS is a good excuse to take advantage of standards such as ISO 303001 and ISO 15489:2016.

A regulation confirming the value of the electronic signature and by extension the value of an electronic document is crucial for public institutions to support records management strategies.

The Regulation offers the pillars for procurement contracts and specifications: assurance levels, audit procedures, traceability through metadata



Conclusion

*Compliance with the new legal framework  
could boost the development of better and/or new  
RM and preservation strategies...*

*Which could evolve into  
Information Governance strategies*



**International seminar - Brussels**

***THANK YOU!***

***ANY QUESTIONS?***

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